



**OFFICE OF THE COMMISSIONER OF CUSTOMS (IMPORT),
JAWAHARLAL NEHRU CUSTOM HOUSE, NHAVA SHEVA, URAN
Dist RAIGAD, MAHARASHTRA - 400707**

CERTIFICATE OF APPRECIATION

We would like to acknowledge **M/s Bright Idea Computer** for your outstanding dedication to customer service....It is nice to know that **M/s Bright Idea Computer**, with its professionalism and dedication to their customers, is there to stand by their unquestionable devotion to quality and professional service.

They have been given tender for providing AMC (Annual Maintenance Contract) & Maintenance of Antivirus for period of 1 year. **M/s Bright Idea Computer** have been providing good service till date. Their engineers are very talented and work in professional way to resolve all the problem within time.

Date: 02.09.2013


07/10/13

**SURENDER MALIK
ASSISTANT COMMISSIONER**



BRIGHT IDEA COMPUTER

COMPANY PROFILE

Bright Idea Computer was formed in 2009, since then it has been providing friendly affordable desktop services to many companies. First Step towards the making of company started when Mr. Ajay D Changra was working for Sify as a Field Service Engineer. At that time this company was started with the help of one of his friend , Now we boast of a company with 15+ Well trained field Engineers ,5+ Network & System Administrators.

Ajay D Changra is **Microsoft Certified Technology Specialist. (Certification No: - D928-8896 & D929-8895)**

We specialize in providing our services to individuals and small / medium size companies who either do not have in house support or unhappy with the levels of services, but providing a standard of services that excels that of our competitors.

PC SERVICES

Our expertise in this field enables us to build new Desktops to our customers own specifications including hardware and software, upgrade existing Desktops to enable them to work better in today's environment and repair desktops that are not working properly.

NETWORK SERVICES

Our many years of experience enable us to offer top class network services. These include Network designing, Planning, Installation and support of both Wired & Wireless Networks.

Surveillance & Security

We can create a web presence of your company on the internet that can consist of one or more static pages, Multi-paged sites including feedback forms or even ecommerce web sites (web shops) where you can accept payments for your goods through the web. We also provide support for CCTV, EPEBX, INTERCOM, ATTENDANCE MACHINES, Online UPS Etc.

CONSULTANCY

We offer IT Consultancy services either as separates services or combined with one of our other key Services. This can be on an hourly or Daily Basis rates as appropriate.

SUPPORT SERVICES

We currently have support contracts to look after Desktops, Servers , Virtualization, Networks, Web Services & Surveillances Support. We provide support manner with terms to suit our customer's needs, including on-site and/or Telephonic support.

BRIGHT IDEA COMPUTER PC SERVICES

At Bright Idea Computer we pride ourselves in using the best of brand technologies.

New Builds

We Build Desktops with components from reliable companies like INTEL, AMD, ASUS, IBM, MAXTOR, WESTERN DIGITAL, SEAGATE, GIGABYTE, Quick Heal (**Platinum Partner**) etc...

Our systems can be ordered with or without operating systems, Business Suites, Anti-Virus and Business Productivity Software.

We can add large Hard Drive, Touch Screen or flat screen technology to suit your needs.

Upgrades

We provide an on-site support to upgrade Desktops at times to suit our customers.

Popular upgrades are Memory, HDD, Graphics and S.M.P.S. We always use new components of the highest Quality.

A Desktop health check can be carried out at the same time as an upgrade for a small additional cost.

Repairs

Our Onsite repair services ensure minimum down time for our customers, we aim to get your system up and running as quickly as possible.

A loan Desktop can be arranged to help keep the business running during repairs of a Faulty Pc.

Alternatively, we can carry out work on Desktop at our workshop.

Collection and Delivery services can be arranged.

Installation

We can install desktops and Networking products brought from us or elsewhere.

BRIGHT IDEA COMPUTER NETWORK SERVICES

Bright Idea Computer has many years of experience in designing and installing computer networks. Installations can range from a couple of Desktops talking to each other , small offices with 10 to 50

Desktops on Network to larger offices with more than 500+ Desktops in one or different locations. We can install and maintain networks based on traditional wired technology, Fiber Optics, the new emerging Wireless standards or a combination of technologies as required.

The includes a full turnkey solution encompassing cabling, hardware installation and configuration, testing and handover.

Internet Connectivity both dial-up and Broadband is an area included in our networking services.

We can install and configure standalone Desktops with Modems, Broadband or Wireless Connections. All the equipment supplied is of the highest quality.

BRIGHT IDEA COMPUTER WEB SERVICES

Bright Idea Computer, we specialize in small/medium sized business and individuals who requires web presences.

Every web site we design is custom made to our client requirements. This can be anything from 2 or 3 static pages to a fully secure ecommerce (Web Shop) solution.

We take pride in making sure that the design reflects our client's idea and wishes and as such consult with them at every stage of the process.

With a web site, you'll benefit from:

- A professional presence on the web for your business.
- A simple contact point on the web for your customers and suppliers.
- An easy to run customer service and product information point.
- A low maintenance shop window on the web for a cost effective fee.
- An effortless way to promote and advertise your business.
- The ability to add web pages later as your business grow.

Due to nature and variety of designs it is not possible to provide firm quotations over the phone as we need to gain and understanding of requirement first.

We are more than happy to meet and discuss these requirements at no cost.

BRIGHT IDEA COMPUTER SUPPORT SERVICES

Bright Idea Computer can provide support services tailored to your individual requirements.

Our Support Options include the following

- ✓ Telephonic Support.
- ✓ Email Support.
- ✓ On-Site Support.
- ✓ Out of hours support.

As an independent company we are able to be extremely flexible, please contact us for further details

BRIGHT IDEA COMPUTER CONSULTANCY SERVICES

Bright Idea Computer provides consultancy services on all aspects of IT.

Whether it is for the purchases of new equipment's or upgrading Existing Equipment.

Advice on how to network your office or help with choosing an ISP.

We charge an hourly rate for these services.

Areas covered include:

-) DESKTOP SERVICES.
-) NETWORK SERVICES.
-) BUSINESS PROCESSES.
-) TRAINING COURSES.

Please contact us to discuss your requirements.

Email for information: - info@brightidea.in

Support: - support@brightidea.in

FEW PROJECTS COMPLETED & TOP FIVE CLIENTS OF IDEA COMPUTER

- Designing & implementation of Fiber Network Between two wings of Bsel Tech park Vashi. This project was designed by Mr. Ajay D Chandra for Caravel Logistics.
- Designing & Implementation of cat 5e Network with proper server rack at Radcliffe School (CBD)
- Sever Room Setup at Inogic Tech India Pvt. Ltd.
- Installation & administration of Domain Server of Esccon elevators.

OTHER PREMIUM SERVICES

- ❖ DATA RECOVERY.
- ❖ C.C.T.V.
- ❖ DATA SECURITY.
- ❖ REMOTE SUPPORT.

OUR TOP 5 CLIENTS

- a. **J.N.C.H (Custom House from past 4 years)**
- b. **KONNARK REALTORS**
- c. **INOIC TECH (I) Pvt. Ltd.**
- d. **PROLE SOLUTIONS**
- e. **VIKON**
- f. **STAR EXPRESS**
- g. **ASM TECHNOLOGIES LTD (RCP Branch).**
- h. **ALCHEMISTDIGITAL**